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APPLICATION NO. FILING DATE		FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/549,814	04/14/2000	Matthew D. Hendel	MS1-468US	8691
22801 7	10/04/2004	EXAMINER		
LEE & HAY	ES PLLC	TO, BAOQUOC N		
	SIDE AVENUE SUITE 50	ART UNIT	PAPER NUMBER	
SPOKANE, WA 99201			2172	
			DATE MAILED: 10/04/2004	, l3

Please find below and/or attached an Office communication concerning this application or proceeding.

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Office Action Summary		Application	on No.	Applicant(s)	$\bigwedge$				
		09/549,8	14	HENDEL ET AL.	(JC				
		Examiner		Art Unit					
		Baoquoc		2172					
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply									
A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.  - Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.  - If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.  - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).  Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).									
Status					•				
1)	Responsive to communication(s) filed on <u>07</u>	April 2004.							
-	This action is <b>FINAL</b> . 2b) This action is non-final.								
3)□									
•	closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.								
Disposition of Claims									
5)□ 6)⊠ 7)□	4) Claim(s) 1-57 and 67-75 is/are pending in the application.  4a) Of the above claim(s) is/are withdrawn from consideration.  5) Claim(s) is/are allowed.  6) Claim(s) 1-57 and 67-75 is/are rejected.  7) Claim(s) is/are objected to.  8) Claim(s) are subject to restriction and/or election requirement.								
Applicat	ion Papers								
9) The specification is objected to by the Examiner.									
10) The drawing(s) filed on is/are: a) accepted or b) objected to by the Examiner.									
	Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).								
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).									
11)☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.									
Priority (	ınder 35 U.S.C. § 119								
<ul> <li>12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).</li> <li>a) All b) Some * c) None of:</li> <li>1. Certified copies of the priority documents have been received.</li> <li>2. Certified copies of the priority documents have been received in Application No.</li> <li>3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).</li> <li>* See the attached detailed Office action for a list of the certified copies not received.</li> </ul>									
Attachmen	t(s)								
1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 4) Interview Summary (PTO-413) Paper No(s)/Mail Date									
Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)   S)   Notice of Informal Patent Application (PTO-152)   Notice of Informal Patent Application (PTO-152)   Other:									

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#### **DETAILED ACTION**

1. Claims 1-57 and claim 67-75 are pending in this application.

## Response to Arguments

2. Applicant's arguments filed 04/07/2004 have been fully considered but they are not persuasive.

The applicant argues that "one reason is that Matthews et al. do not disclose or otherwise even suggests that such identifying information be included in the dump image."

The examiner disagrees with the above argument. As Mathews states "upon the occurrence of a malfunction that cause the client go off-line, i.e., disappear from the network, a dump image includes the contents of memory, including the operations system (JavaOS in the example), and the code, stack, threads, register, and local/global variables, which can be analyzed at a source level" (col. 2, lines 28-34). The recited claim limitation "including the information identifying a reason for generating a dump file" is the local/global variables. The recited limitation is not explicitly indicated what the information is and how to identify a reason from that information. At this point, the claim limitations are not distinguished from the cited, due to the broad claim interpretation that allows.

Claims 2-19, 21-38, 40-57 and 67-75 are dependent claims which are rejected under the same reason.

Please rejection on 07/20/03 for all the rejected claims.

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## Conclusion

3. **THIS ACTION IS MADE FINAL.** Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

### **Contact information**

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Baoquoc N. To whose telephone number is (703) 305-1949 or via e-mail Baoquoc N. To@uspto.gov. The examiner can normally be reached on Monday-Friday: 8:00 AM – 4:30 PM, EST.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Breene can be reached at (703) 305-9790.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-3900.

Any response to this action should be mailed to:

Commissioner of Patents and Trademarks
Washington, D.C. 20231.

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The fax numbers for the organization where this application or proceeding is assigned are as follow:

(703) 872-9306 [Official Communication]

Hand-delivered responses should be brought to:

Crystal Park II

2121 Crystal Drive

Arlington, VA 22202

Fourth Floor (Receptionist).

Baoquoc N. To

October 1st, 2004

PRIMARY TYAMINER